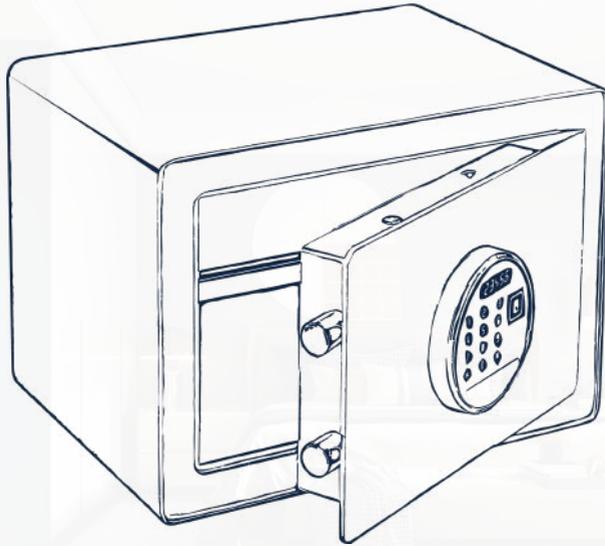


UK SKU: CX00020
EU SKU: CX00020E

www.decotel.com



INSTRUCTIONS

Eaton Biometric Hotel Bedroom Safe

Coffre-fort Biométrique Pour Chambre d'Hôtel
Tresor mit Biometrischem Schloss für das Hotelzimmer
Caja Fuerte Para Habitación de Hotel Biométrica



Please read these instructions carefully before use

Content

03 - 09 EN - Instructions for use

Features

Access: Fingerprint (32 prints) & 3–8 digit PIN

Smart Operation: Touchscreen with LCD display

Secure Build: Steel body, 4 mm door, dual 20 mm bolts

Wi-Fi Connectivity: Optional remote control & activity log

Safety Backup: 200-entry audit trail + mechanical override

Power: 4 x 1.5V AA batteries

Emergency Backup: Mechanical override key

Protective Detail: Soft floor mat included

Fixing: Pre-drilled holes (back & bottom), fixings included

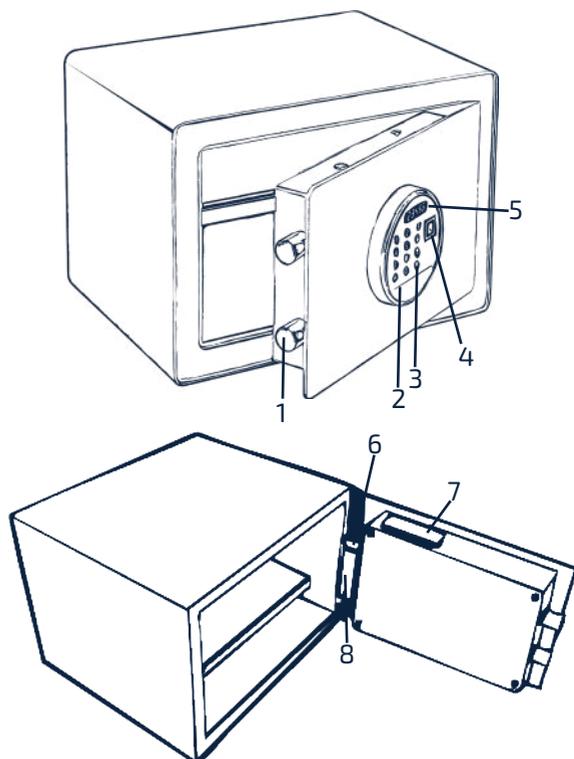
Black Steel

Ex Dims: 250 x 350 x 250 mm

Int Dims 190 x 348 x 248 mm

Weight: 10.5 kg

Details



1. bolts
2. power supply port
3. confirm button
4. fingerprint screen
5. LED display screen
6. reset button
7. battery compartment
8. LED light

Instructions

1. Introduction

- Thank you for choosing the Eaton Biometric Safe.

Designed for reliable security and convenience, this safe features digital and biometric access, emergency override, app connectivity, and optional silent and business modes.

Please read this manual thoroughly before use.

2. Before First Use

- Open the safe using the emergency key (see Section 4).
- Insert 4 x AA batteries into the battery compartment (see rear of door).
- The factory master code is 19980818.
- The default user code is 1234.
- Do not store the emergency keys inside the safe.

3. Important Safety Notes

- Only use 4 x AA batteries. Do not mix old and new batteries.
- When the battery is low, "L-BAT" appears on the display. Replace all four batteries at once.
- Keep the emergency key in a secure place outside the safe.
- Mount the safe on a stable surface using the included expansion bolts.
- To fix the safe in place:
 - Mark and drill holes in the desired location.
 - Align the safe and insert the bolts.
 - Tighten bolts securely.

4. Usage Instructions

4.1. Opening with Emergency Key

- Remove the emergency key cover by pressing one end.
- Insert the key and turn clockwise to open.
- Always remove the key after use and store it safely.

4.2 With User or Master Code

Instructions

- Wake the keypad by pressing any button.
- Enter your 3–8 digit code and press #.
- If correct: “OPENED” appears, the door un locks, and the interior light activates.
- If incorrect: “-ERROR” appears with three short beeps.

4.3 With Fingerprint

- Place a registered finger on the scanner (blue light will be visible).
- If accepted: safe opens and display shows “OPENED”.
- If not recognised: three short beeps will sound.

4.4 Locking the Safe

- Close the door and press #, or push the door firmly until the bolts engage.
- If not fully locked, the safe will beep three times.
- Display shows “CLOSE-” then goes blank.

4.5 Changing the User Code

- With the door open, press any key to wake the display.
- Press “0” twice, then short-press the Reset button inside the door.
- Enter your new 3–8 digit code and press #.
- “-DONE-” and a long beep confirm the new code.

4.6 Changing the Master Code

- With the door open, press * twice – “PROG” appears.
- Enter current master code – “NEW” appears.
- Enter a new 6-digit code – “AGAIN” appears.
- Re-enter the new code – “DONE” confirms success.

Note: Avoid using obvious codes such as 123456.

4.7 Registering Fingerprints

- With the door open, press any key, then press “0” and “1”.
- “01” appears – short-press the Reset button.
- Place finger on scanner (blue light), hold and lift 5 times.

Instructions

- “-DONE-” confirms success.
- If unsuccessful: red light, 3 beeps, and “-ERROR” appear.

Up to 50 fingerprints can be registered.

4.8 Resetting the Safe

- With the door open, press and hold the Reset button for 5 seconds.
- The backlight activates and all stored codes and fingerprints are erased.

4.8 Security Lockout

- After 5 incorrect code or fingerprint attempts, the safe locks for 20 seconds.
- If 3 more incorrect attempts occur, the safe locks for 5 minutes.
- Display shows “HOLD” during lockout.

4.9 Code Concealment (Hide Function)

- Press * before entering a code to hide digits.
- Hidden digits appear as “-”.
- Hiding resets after 5 seconds of inactivity.

4.10 Using the Smart Life App

Recommended: Use a 4G Wi-Fi network and ensure battery level is above 4.8V.



- Connecting to Wi-Fi
- Download Smart Life from your app store.
- Tap Add Device > Camera & Lock > Safe Box (Wi-Fi).
- Enter Wi-Fi credentials.
- With the door open, press “0” and “4”, then press the Reset button.
- When keypad flashes, tap Confirm in the app and choose EZ Mode.
- “-DONE-” and a beep confirm a successful connection.

4.11 Adding User Code or Fingerprint via App

- Open app > Users > Add.
- On safe, press “2” and #.
- For code: enter it and press #.
- For fingerprint: follow prompt to scan finger 5 times.
- “-DONE-” confirms success.

Maximum of 4 user codes stored at once.

Instructions

4.12 Deleting a User

- On Users page, tap the red “-” next to the user.
- On safe, press “3” and #.
- Confirm in app. “-DONE-” confirms success.

4.13 Temporary Code

- Tap Temporary Code > Add.
- Enter a 7-digit code, set activation and expiry time, tap Save.
- On safe, press “5” and # to sync.
- To delete: repeat same steps and press “5” and # again.

Only one temporary code can be active at a time.

4.14 Silent Mode

- Enable/disable via app.
- On safe, press “1” and #. “-DONE-” confirms.

4.15 Business Mode

- Temporarily disables all codes and finger prints.
- Enable via app. On safe, press “4” and #.
- Disable the same way. A buzzer will sound.

4.16 Remote Unlock

- On safe, press “6” and #.
- A prompt appears on your phone. Tap “Agree” to unlock.

4.17 Assigning Users via App

- After registering fingerprints or codes, go to Member Management in the app.
- Assign names to identify users in the unlock record logs

5. Maintenance and Cleaning

- Clean with a soft, dry cloth.
- Keep the keypad, scanner, and battery compartment free of dust and moisture.
- Replace all 4 batteries promptly when “L-BAT” appears.
- Do not use solvents or abrasive cleaners.

Troubleshooting

1. Safe Will Not Open

- Check code or fingerprint is correct.
- Use master code or emergency key if needed.
- After lockout, wait 5 minutes before retrying.

2. Keypad Not Responding

- Replace all 4 AA batteries.
- Ensure batteries are correctly fitted and over 4.8V.

3. Fingerprint Not Recognised

- Ensure finger is clean and properly placed.
- Clean sensor gently.
- Up to 30 prints can be registered—try again slowly.

4. App Connection Fails

- Use 2.4 GHz Wi-Fi only.
- Confirm Wi-Fi light is blinking (EZ mode).
- Enable app location permissions on your phone.
- Follow TTLock pairing steps carefully.

5. Code Not Accepted

- Re-enter code slowly.
- Confirm master code hasn't been changed.
- If "ERROR" shows, restart the code setup.

6. Mounting Issues

- Use correct fixings and tighten securely.
- Drill holes approx. 50 mm deep.
- Mount on a flat, stable surface.





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